

## Junior Swimming Lesson Terms and Conditions

1. To participate in junior swimming lessons children must have an active membership at Mode and be attached to their parent, grandparent or carers active membership.
2. Fees are paid in advance per term and are non-refundable. The total amount paid will cover the number of sessions scheduled for that term which may vary.
3. Confirmation of a space on the course will only be made once full payment is received.
4. Once booked, refunds are only provided due to long term illnesses confirmed in writing by a medical professional.
5. Online payments are made to Immo Hansa (UK) Limited trading as Mode Club, 36 Bromyard Avenue, W3 7AU. (Company registration:10778289)
6. There are no lessons scheduled in half terms and school holiday periods as per the Ealing Council school holiday schedule.
7. If the regular instructor is not available another suitable swimming instructor will take over lessons.
8. If you decide to cancel your membership or your child's membership at Mode no refunds will be given for unused lessons.
9. Please note that occasionally the temperature of the pool may be cool for young children. Refunds will not be issued for this reason and appropriate amendments made to the lesson will be made.
10. Swimmers must be on time to lessons.
11. All swimmers must shower before entering the pool.
12. Do not swim if you have a contagious illness (e.g., ear infection, chickenpox, COVID-19).
13. Diarrhoea/Vomiting: Must be clear of symptoms for 48 hours before attending.
14. Babies and toddlers must wear appropriate, double-layer swim nappies.
15. Parents/carers must remain on-site, for the duration of the lesson.
16. Running, pushing, or unsafe behaviour is not allowed.
17. Parents should not distract instructors during lessons.
18. Properly fitting swimwear is required; no long shorts or baggy trunks that hinder movement.
19. Long hair must be tied back or a swim cap worn.
20. No jewellery should be worn, except for religious or medical bracelets.
21. Goggles are permitted, but instructors may ask for them to be removed if they cause a distraction.
22. Parents must supervise children in the changing rooms before and after lessons.
23. Mode operates a strict supervision policy for independent family swimming outside of lessons. Parents must make themselves aware of their responsibilities and will likely be required to be in the water if they would like their child/ren to swim before or after lessons.
24. No food or drink (except water) is allowed on the poolside, and smoking/vaping is prohibited.
25. Taking photos or videos is strictly prohibited, phones should be left in lockers or in pockets and should not be used on poolside.

26. Mode takes your privacy seriously. You can find more about how we collect, use and share information from our privacy policy ([www.modeclub.co.uk](http://www.modeclub.co.uk)).
27. These terms and conditions shall be governed by English law, and the parties submit to the exclusive jurisdiction of the courts of England and Wales